

Berry Street Take Two Strategic Plan 2020–2022

Supporting vulnerable children, families and communities to transform their lives.

Our Goals	<h2>1. Model</h2> <p><i>We will develop our model of therapeutic support & share it with others</i></p>	<h2>2. Support</h2> <p><i>We will support & develop our talented & committed staff group</i></p>	<h2>3. Influence</h2> <p><i>We will influence sector reform & advocate for the particular needs of our clients</i></p>	<h2>4. Capacity Building</h2> <p><i>We will offer capacity building support to colleagues within & outside of Berry Street</i></p>
Our Impact	<ul style="list-style-type: none"> A clearly articulated service delivery model that is flexible & responsive to consumers' needs Evidence that the model enables better outcomes for children compared with usual care Our model is increasingly adopted by others for early intervention & serves the range of needs of our client group 	<ul style="list-style-type: none"> Staff provide excellent support to clients because they feel well supported themselves Clients experience enhanced continuity of care because quality staff choose to stay with Take Two for longer than industry benchmark Tailored pathways are created for staff to develop their knowledge, skills & careers 	<ul style="list-style-type: none"> Families receive the support they need when they need it so that involvement by Child Protection is limited Children in Out of Home Care have greater placement & relational stability We become well positioned to influence system improvements for family services 	<ul style="list-style-type: none"> Take Two becomes a training & capacity building provider of choice across the sector Practice within Take Two & across the sector is strengthened through shared learning & dialogue about our therapeutic model & NMT There is an increased sector understanding and response to the needs of vulnerable children through interaction with Take Two clinicians
Our Strategies	<ul style="list-style-type: none"> Develop our integrated therapeutic model in close collaboration with our partners Rigorous evaluation of our model & wide promotion of research findings Expand fee-for-service offerings that support implementation of the model by others 	<ul style="list-style-type: none"> Refresh recruitment & induction processes to clearly communicate our model & ways of working Tailored professional development & scope for staff to work across programs Active engagement in the redevelopment of Berry Street's capability framework 	<ul style="list-style-type: none"> Develop a communications & influencing strategy in consultation with Berry Street & our Consortium partners Create opportunities for joint advocacy work with Berry Street, our Consortium & other partners to propose solutions to gaps in the service system 	<ul style="list-style-type: none"> Co-design capacity building programs in collaboration with children, families, colleagues at VACCA, Child Protection, Universities & other partners Establish a business development function & marketing strategy to promote the capacity building programs we offer
Our Measures	<ul style="list-style-type: none"> Consumer feedback is positive and linked to quality improvements Increased interest & engagement in initiatives to share our model with others with increased training provision, sector visitors and publication citations Our fee-for-service income increases by at least 20% by 2023 	<ul style="list-style-type: none"> Increased retention of quality staff Increased numbers of clients who have a consistent relationship with their key worker Employee engagement surveys indicate strong satisfaction with the holistic support we offer our staff 	<ul style="list-style-type: none"> Increased Take Two representation on government reform groups Increased Take Two involvement in Berry Street's wider influencing & advocacy initiatives Incremental regular & opportunistic increases in Take Two's visibility across multiple media channels 	<ul style="list-style-type: none"> Our clinical staff have the skills they need to deliver capacity building support to others Data from our capacity building events indicate strong sector engagement & application of new learning Evaluation data indicates that we are Australian leaders in delivery of NMT training

INTEGRITY

COURAGE

RESPECT

ACCOUNTABILITY

WORKING TOGETHER

